

## HB 2654 Work Team Meeting

### Work Team Meeting Summary – June 24, 2008, 8:00-9:30 am PDT

---

**Document Purpose:** This document summarizes the notes taken during the June 24, 2008 meeting / conference call.

**Meeting Attendees:** The following people participated in the Work Team meeting: Sue Allen, Brad Berry, Judie Ebbert-Rich, Dawn Grosz, Mary Jadwisiak, Tamara Johnson, Frank Jose, Margaret Rojas, Laura Van Tosh, Andy Keller (facilitator), and Bill Wilson (note taker).

**Meeting Process:** The meeting began with clarification of the miscommunication that prompted multiple emails last week, and acknowledgment of the useful and positive dialogue that it prompted. The purpose of this Work Team was reviewed and reinforced, namely to prepare for the larger Work Group meeting on August 6<sup>th</sup>. Time was taken to process issues related to definitions of “consumers,” “caregivers,” and “family members,” particularly how these issues may impact the efforts of the Work Team, Work Group and future legislation. Strategies for moving forward with the tasks of this Work Team were explored, resulting in the formation of subgroups assigned to each of the five areas of work. Specific issues and decisions made in each agenda area are summarized below.

#### Definitional Issues

- Many team members contributed to this discussion. While some noted how Washington’s approach to definitions is innovative and rich by combining primary consumers and parents/caregivers of consumers within the definition of consumer, others were concerned that this approach has sometimes resulted in blocking funding opportunities. It was suggested that core definitions of primary consumer and family members could be built upon and specific subgroups within each (e.g., youth, adult, older adult primary consumers) identified. Many supported the need to be inclusive and to honor the experience of consumers and family members. Many also expressed concern about the potential risk that consumers’ self-determination and authority could be undermined by their parents.
- The group decided to proceed with the current understanding of definitions, guided by the HB 2654 legislation that clearly includes both consumers and family members in this process and informed by national definitions provided via email from Laura Van Tosh. We agreed to be sensitive to the issues involved as we prepare for the August 6, 2008, meeting and agreed that as specific decisions are made, tensions around definitions will need to be worked out.

#### August Work Group Meeting

- The Mental Health Division responded to the Work Team’s request to change the date of the larger Work Group and has chosen one of the two times recommended by the Work Team: **August 6, 2008.**
- Frank Jose confirmed that the location for this meeting will be the **Cherry Street Plaza** (Apple/Peach Room - #106A-B) in Olympia.
- The meeting will **start at 9:00 am and end at 4:00 pm.**

#### Strategies for Moving Forward

- The Work Team agreed to take the following actions to move forward preparation for the August 6 meeting in each of the following areas.
  - **Service Array**



## Draft for Review

- Dawn, Mary, and Tamara volunteered to be a part of this subgroup.
- Mary and Dawn reported that much of the work is already done, but that they would like to connect with Tamara to include input she has identified.
- Tamara sent Mary a report today for review and inclusion in their work.
- The group targeted mid-July for having a summary to review with the Work Team.
- **Certification, Credentialing and Funding**
  - It was decided that a new subgroup should be formed to move work forward in this area. Bill Waters, Brad, Judie, Laura, Margaret, and Andy offered to be a part of this subgroup.
  - **Andy** will compare information from the April Work Group meeting with content from the Benefit Design paper and come up with a **one-page position paper** to which the subgroup could react and respond. He will have this out to the group by the end of the week.
  - Laura indicated that it may be useful to include a focus on program evaluation in this subgroup's work, noting how it can be seen as a process of accountability. It will be included here as a focus, as well as in the Technical Assistance subgroup.
  - Frank shared his recent experience with Club House certification and suggested that it may be helpful to clarify when certification is the state's responsibility. He will provide input based on this experience.
  - Brad stated he was very open to Frank's input on past **Clubhouse certification processes** and wished to hear more about it, noting that we could benefit from Frank's experience. **Andy offered to work with Frank to get that information out to team members.**
  - This subgroup will meet on **Tuesday, July 1<sup>st</sup> from 3:00 to 4:30 pm.**
  - The group expects to have results to share with the broader group by late July.
- **Technical Assistance**
  - It was decided that a new subgroup should be formed to move work forward in this area. Brad, Judie, Laura, Mary, Sue, and Andy agreed to be a part of this subgroup. Tamara will see if Rico will be able to participate as well.
  - Andy noted that the STI paper focused more on Centers of Excellence than technical assistance (TA), but it may be applicable to this group's efforts. **Andy agreed to send an excerpt of the relevant sections of the STI paper.**
  - Laura suggested inviting national technical assistance centers to be a resource to this group. This idea was strongly supported by the Work Team.
  - Team members suggested various TA centers to contact, including the National Mental Health Consumer Self-Help Clearing House, the National Empowerment Center, the Federation of Families for Children's Mental Health, and NAMI. It was agreed that it would be good to contact two centers. **Laura will initiate contact and coordinate with the subgroup on how best to involve the TA centers.**
  - This subgroup will meet on **Monday, June 30<sup>th</sup> from 9:00 to 10:30 am.**
  - Laura noted that the paper she co-authored that was shared at the April 29<sup>th</sup> meeting identified a broad array of technical assistance issues, including case studies and a summary of issues across sites. She encouraged people to review these materials.
  - How a consumer run TA center would relate to current TA through WIMHRT was also discussed.
  - The group expects to have results to share with the broader group by late July
- **Report Outline**



## Draft for Review

- Andy noted that MHD had requested an outline of the final report for review and approval prior to the August 6 meeting. This would just be a draft, but would let MHD know what the group was currently anticipating. **Andy volunteered to draft an initial outline based on the 2654 legislation.** This will be very high level so that the Work Team can react to it and help fill in details so the outline is owned by the group and not simply TriWest. **Andy will send this out by July 3, prior to the July 8 meeting.**

### The Role of MHD on Subgroups

- Team members explored benefits and possible limitations of having members from MHD play a part on subgroups. Frank reiterated the MHD position that this partnership is led by the Work Team. Team members affirmed the vision of the partnership and acknowledged how critical the role of MHD will be carrying the Work Group's final recommendations forward. It was decided that Frank's role on the Work Team allowed him to review and have input into any findings developed by the subgroups, as well as to help pull in other people from MHD as needed. So the subgroups will proceed as discussed above.

### Future Agenda Item

- Andy shared MHD's interest in having the Work Team reach out to the Washington Community Mental Health Council to discuss ways to have the 2654 Work Group build a partnership with them and foster their buy-in with this process.
- Laura recommended reaching out to other stakeholder groups, such as NAMI, and holding briefings with these groups ahead of time.
- The team discussed sending out information to these groups, have them react to it, then hold briefings before the final Work Group meeting in September to have dialogue with these groups. Developing a list of organizations was suggested, to include the Council and NAMI for now, and to be added to over time.

### Other Discussion

- Laura expressed her appreciation of Stephanie Lane's input and asked about her future involvement with the Work Team. Others noted how pivotal Stephanie's role in the Office of Consumer Partnerships will be in this process.
- Laura offered to send a note to Stephanie to express her appreciation and hope for Stephanie's possible future involvement. She will send an email copying the entire Work Team and others may chime in as desired to express their support.

### Wrap Up

- Team members were asked to **look at the bolded items** in the notes from the last meeting as a guide for assigned tasks.
- Mary and Laura coordinated on **contacting Paolo del Vecchio. Laura offered to do this.**
- Andy, Laura and Bill Wilson will arrange a phone conference to discuss background literature for the report.
- Dawn requested that future agendas include the call in number. TriWest agreed to do this.

### Next Meeting

- Tuesday, **July 8, 2008, from 8:30 to 10:00 am** Pacific Time.
- The call in number will be 888-330-9549, code 952396#.

